

Accessible Transportation

We can accommodate riders with:

Manual wheelchairs

,

Personal Care Attendants

,

Powered wheelchairs

,

Scooters

Age Requirements

60+

Documents Required

Proof of income

Other Eligibility Criteria

Seniors

Intake Process

Call or visit the website. Please schedule transportation at least three business days in advance.

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Franklin County Parks and Recreation

<https://www.playfranklincounty.com/>

<https://www.facebook.com/playfranklinco/>

Main

(540) 483-9238

Franklin County Parks and Recreation

295 Technology Drive

24151 VA

United States

Fee Structure

Fee Range

Payment Method(s)

Private Pay

Languages Spoken

English

The Office on Aging provides medical transportation primarily to individuals over 60 years of age that are wheelchair bound or that have no other means of transportation. Transportation services are based on the income of the entire household and federal guidelines for fee rates. We do not bill insurance companies. Any fees accrued are the responsibility of the individual served.

Seniors in the Rocky Mount town limits that do not have access to another means of transportation can sign up to be added to the fixed transportation route if they live within the service area. The scheduled shopping day is the 2nd and 4th Tuesday of each month. Stops such as the grocery store, pharmacy, post office, or farmer's market can be accessed via this program. Recreational shopping is not included in this program. You must request a pick-up if you are not already on the route list at least two days in advance.

Service Area(s)

Franklin County