## **Community Transportation**

Available 24/7 No **Documents Required** Call for details Other Eligibility Criteria Serves adults age 65 and older and individuals with proof of short or long-term disability. Intake Contact Email HanoverDASH@hanovercounty.gov Intake Process Complete an application form found on the website. Submit the application and required verification information. Applications can be submitted through the website, by email, or by fax to (804) 365-4299. The application can also be submitted in person to Hanover Community Resources 12310 Washington Highway, Ashland Virginia 23005. Once you have received your DASH ID number, call the UZURV Call Center at (804) 299-4367 or (87) 396-8080 to schedule a ride. Intake Contact Telephone (804) 365-3274 Provider Refer Yes **Report Problems** Call the Agency Send an Email **Residency Requirements** Must provide proof of Hanover County residency. Self Refer Yes Hanover DASH https://www.hanovercounty.gov/1000/HanoverDASH Main (804) 365-3274 Toll-Free (877) 396-8080

12310 Washington Highway 23005 VA United States

Monday: 6:00 am-6:00 pm Tuesday: 6:00 am-6:00 pm Wednesday: 6:00 am-6:00 pm Friday: 6:00 am-6:00 pm Saturday: 6:00 am-6:00 pm Sunday: 6:00 am-6:00 pm Additional Availability Comments Office hours are Monday through Friday from 8:30 AM until 5:00 PM. Fee Structure Fee Range Payment Method(s) Credit / Debit Languages Spoken English

Hanover DASH is a community service offered by the Hanover County Department of Community Resources thanks to a Virginia Department of Rail and Public Transportation grant. Transportation is available for community errands, including grocery shopping, banking, and other personal business.

The service offers direct, nonstop rides. You can reserve up to 90 days in advance, (wheelchair transports 24 hours in advance when possible); single riders or with a guest, Personal Care Assistants (PCA). Service animals are allowed. They are a credentialed transportation provider and can travel anywhere within the Hanover County service area.

All trips must begin or end in Hanover County. The service includes Hanover County and a seven-mile area beyond the County boundaries. <u>Visit the website to view a</u> <u>service area map</u>.

To enroll in the program, <u>complete an application online</u> or <u>print an application</u> to submit by fax or in-person drop-off. An application and required verification documents must be completed and approved before scheduling a ride. Call 804-365DASH (3274) for more information.

Service Area(s) Hanover County Email <u>HanoverDASH@hanovercounty.gov</u>