Accessible Transportation

Available 24/7 No **Documents Required** Call for details Other Eligibility Criteria Serves individuals age 60 and older or with proof of short or long-term disability. Intake Contact Email HanoverDASH@hanovercounty.gov Intake Process Complete an application form found on the website. Submit the application and required verification information. Applications can be submitted through the website, by email, or by fax to (804) 365-4299. The application can also be submitted in person to Hanover Community Resources 12310 Washington Highway, Ashland Virginia 23005. Once you have received your DASH ID number, call the UZURV Call Center at (804) 299-4367 or (87) 396-8080 to schedule a ride. Intake Contact Telephone (804) 365-3274 **Provider Refer** Yes **Report Problems** Call the Agency , Send an Email **Residency Requirements** Must provide proof of Hanover County residency. Self Refer Yes Hanover DASH https://www.hanovercounty.gov/1000/HanoverDASH Main (804) 365-3274 Toll-Free (877) 396-8080

12310 Washington Highway 23005 VA United States

Monday: 6:00 am-6:00 pm Tuesday: 6:00 am-6:00 pm Wednesday: 6:00 am-6:00 pm Thursday: 6:00 am-6:00 pm Saturday: 6:00 am-6:00 pm Sunday: 6:00 am-6:00 pm Additional Availability Comments Office hours are Monday through Friday from 8:30 AM to 5:00 PM. Fee Structure Fee Range Payment Method(s) Credit / Debit Languages Spoken English

Hanover DASH is a community service offered by the Hanover County Department of Community Resources thanks to a Virginia Department of Rail and Public Transportation grant. The service offers accessible transportation to medical appointments and for community errands. Hanover County has contracted with UZURV to provide accessible transportation using wheelchair-accessible vans

Transportation provided is direct, nonstop rides, with options to reserve the same day, or you can reserve up to 90 days in advance, (wheelchair transports 24-hours in advance when possible); single riders or with a guest, Personal Care Assistants (PCA). Service animals are allowed.

All trips must begin or end in Hanover County. The service area includes Hanover County and a seven-mile area beyond the County boundaries. <u>Visit the website to</u> <u>view a service area map</u>.

To enroll in the program, <u>complete an application online</u> or <u>print an application</u> to submit by fax or in-person drop-off. An application and required verification documents must be completed and approved before scheduling a ride. Call 804-365DASH (3274) for more information.

Service Area(s) Hanover County Email <u>HanoverDASH@hanovercounty.gov</u>