

## Accessible Transportation

We can accommodate riders with:

Manual wheelchairs

,

Powered wheelchairs

To accommodate riders, we offer:

Lift equipped vehicle(s)

Age Requirements

No Age Requirement

Available 24/7

No

Intake Process

Call, visit the website, or use the app to track live ride times and routes. Feel free to call if you have any special transportation needs.

Report Problems

Call the Agency

Residency Requirements

Serves individuals in the Bruton District only of York County.

Self Refer

Yes

Williamsburg Area Transit Authority (WATA)

<http://gowata.org/>

<https://www.facebook.com/WilliamsburgAreaTransitAuthority/>

goWATA\_VA

Main

(757) 220-5493

7239 Pocahontas Trail

23185 VA

United States

Monday: 8:00 am-7:00 pm

Tuesday: 8:00 am-7:00 pm

Wednesday: 8:00 am-7:00 pm

Thursday: 8:00 am-7:00 pm

Friday: 8:00 am-7:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Visit the website for route schedules.

Fee Structure

Fixed Fee

Payment Method(s)

Cash only

Languages Spoken

English

Williamsburg Area Transit Authority (WATA) provides fully accessible buses on fixed routes for customers. The buses have the ability to kneel to the ground, making the first step easier and safer to use. Integrated wheelchair ramps are also available in the entryway to provide disabled passengers with a smooth transition into the bus and a flat floor to their seats.

While steps are required for entry into the Trolley and smaller Body-on-Chassis vehicles, these vehicles feature a wheelchair lift in the rear, providing a flat transition into the vehicles. Up to two wheelchairs may be properly secured on board each vehicle.

For customers that are unable to get to or from a bus stop or board or ride on the fully accessible fixed-route buses due to their disabilities, WATA provides ADA Complementary Paratransit service. ADA Complementary Paratransit service is an origin-to-destination shared-ride service. A fare is required for each ride and the service operates during the same hours as the fixed-route buses. Paratransit service is federally mandated through the Americans with Disabilities Act (ADA) of 1990.

Service Area(s)

James City County

,

Newport News City

,

Surry County

,

Williamsburg City

,

York County

Email

[info@gowata.org](mailto:info@gowata.org)