

## Accessible Transportation

We can accommodate riders with:

Manual wheelchairs

,

Personal Care Attendants

,

Powered wheelchairs

Age Requirements

No Age Requirement

Available 24/7

No

Intake Contact Email

omni@omniride.com

Intake Process

Call, email, or visit the website for transportation options.

Intake Contact Telephone

(703) 730-6664

Provider Refer

No

Report Problems

Call the Agency

Self Refer

No

OmniRide

<https://omniride.com/>

<https://omniride.com/about/accessibility/>

<https://www.facebook.com/prtctransit/>

Main

(703) 730-6664

Toll-Free

(888) 730-6664

TTY/TTD

711

14700 Potomac Mills Road  
22192 VA  
United States

Monday: 5:30 am-8:00 pm

Tuesday: 5:30 am-8:00 pm

Wednesday: 5:30 am-8:00 pm

Thursday: 5:30 am-8:00 pm

Friday: 5:30 am-8:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Please see the website for route schedules.

Fee Structure

Fee Range

Payment Method(s)

Private Pay

Languages Spoken

English

OmniRide is a public transportation agency located in the Prince William area, part of the Northern Virginia region. In an area known for some of the worst congestion in the U.S., OmniRide strives to provide a family of travel options that meet the needs of the residents and businesses within our community.

All OmniRide buses are wheelchair-accessible. Passengers in wheelchairs may board buses at any bus stop; however, we recommend calling the Customer Service Office in advance at (703) 730-6664, as each bus can accommodate a maximum of two wheelchairs at a time.

Passengers on OmniRide Local buses also may call in advance to arrange off-route service at locations up to  $\frac{3}{4}$  mile from the standard route.

To accommodate the special needs of mobility-impaired passengers, "Priority Seating" has been designated on every bus. The first row of seats on all buses is designated for passengers with disabilities and for elderly customers. Priority Seating is intended to serve persons who are permanently or temporarily disabled. As proof of eligibility, these passengers may be certified by a physician and then

issued a "Priority Seating Permit" by OmniRide. Permit holders have seating preferences over non-permit holders. Passengers who do not hold a permit and are occupying a seat in the Priority Seating area may be asked by the bus operator to either move to another seat or stand so that a boarding permit holder may be seated. Passengers entitled to Priority Seating may choose to sit or stand in any passenger location.

For your convenience, Priority Seating Permits are available for those with long-term, temporary, or permanent mobility impairment. To apply for a permit, call Customer Service at (703) 730-6664, or via Virginia Relay Center - TDD, call 711 or send an email to [Omni@OmniRide.com](mailto:Omni@OmniRide.com). The application may also be [downloaded online](#).

Service Area(s)

Prince William County

Email

[Omni@OmniRide.com](mailto:Omni@OmniRide.com)