

Consumer Protection

Intake Process

Visit the website for information and to file a complaint. Call the office

Provider Refer

Yes

Self Refer

Yes

Consumer Financial Protection Bureau

<https://www.consumerfinance.gov/>

Main

(202) 435-7000

Toll-Free

(855) 411-2372

1700 G Street NW

20552 DC

United States

Fee Structure

No Fee

The Consumer Financial Protection Bureau is a United States government agency that makes sure banks, lenders, and other financial companies treat you fairly. The website offers consumer resources including innovative tools and resources to help consumers make informed financial decisions and build financial skills. If you have a problem with a financial product or service, the website can provide answers to frequently asked questions and can help you connect with companies if you have a complaint. Clear, impartial answers to hundreds of financial questions are available.. Find the information you need to make more informed choices about your money. If you have a money question, you can get answers to frequently asked financial questions about student loans, credit cards, mortgages, credit scores and reporting, getting out of debt and more.

If you have a complaint about a financial product or service, submit a complaint online and it will be forwarded to the company.

Service Area(s)

Nationwide