

Mobility Management and Scheduling Programs

We can accommodate riders with:

Manual wheelchairs

To accommodate riders, we offer:

Staff training on assisting people with mobility problems

,
Voice announcements

Age Requirements

No Age Requirement

Intake Process

Visit the website for information; call for Lost and Found information. If you need additional help, call GRTC's Customer Service Center at (804) 358-GRTC.

Provider Refer

No

Report Problems

Call the Agency

Self Refer

Yes

Greater Richmond Transit Company (GRTC)

<http://www.ridegrtc.com/>

<http://www.ridegrtc.com/services>

<https://www.facebook.com/RideGRTC>

www.twitter.com/GRTCtransit

Main

(804) 358-3871

301 East Belt Boulevard

23224 VA

United States

Monday: 6:30 am-4:00 pm

Tuesday: 6:30 am-4:00 pm

Wednesday: 6:30 am-4:00 pm

Thursday: 6:30 am-4:00 pm

Friday: 6:30 am-4:00 pm

Saturday: Closed

Sunday: 8:30 am-4:00 pm

Additional Availability Comments

Customer Service hours. Bus Schedule can be found on the website.

Fee Structure

No Fee

Languages Spoken

English

Mobility management is coordinating transportation services and providers to meet individual customer needs. The Greater Richmond Transit Company (GRTC) offers several mobility services, including paratransit and flexible schedule, fixed public routes, ride-sharing and commuting, and CARE and CARE Plus.

Local Riders - GRTC's local bus service operates in many areas in the City of Richmond and Henrico County and parts of Chesterfield County, from 5:00 am until 1:00 am daily, seven days a week. [Accessibility Information](#)

Express Riders - GRTC's Express Routes operate on weekdays to transport riders to and from work quickly while helping to minimize congestion.

Specialized Transportation - The Specialized Transportation division supports four services, CARE, CARE Plus, and CARE On-Demand.

Travel Training Program - GRTC's Travel Training Program provides riders, 15 years of age or older, the opportunity to learn skills that will enable them to follow a GRTC bus route.

Commuter Vanpools - GRTC partners with RideFinders, a division of GRTC and a regional non-profit agency, which can help you start a vanpool.

RideFinders - Learn more about programs and services for commuters and employers to support carpooling, vanpooling, transit, teleworking, walking, and biking.

See more information about [transportation services](#), [How to Ride Guide](#), and [Lost and Found](#).

Service Area(s)

Chesterfield County

,

Henrico County

,

Richmond City

Email

webcustomerservice@ridegrtc.com