

Adult Protective Services (APS)

Age Requirements

No Age Requirement

Other Eligibility Criteria

Resident of Rockbridge County.

Intake Contact

Dinah R. Hupman, Director

Intake Process

Please contact the office for more information.

Report Problems

Call the Agency

Self Refer

Yes

Rockbridge-Buena Vista-Lexington Area Social Services

<https://www.co.rockbridge.va.us/101/Services>

Main

(540) 463-7143

Toll-Free

(888) 832-3858

c/o Rockbridge - Buena Vista - Lexington Area Department of Social Services

20 East Preston Street

24450 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Monday-Friday 8:30 am - 5 pm

Fee Structure

No Fee

Languages Spoken

English

The Department of Social Services investigates reports of abuse, neglect, and exploitation of adults aged 60 and over and incapacitated adults ages 18 and over. The program's goal is to lessen or alleviate the risk of abuse and neglect, including self-neglect, among seniors or adults who need protection. Adult Protective Services social workers may arrange for a wide variety of health, housing, social and legal services to stop mistreatment or prevent further mistreatment.

For more information on the services available or to report suspected abuse, neglect or exploitation of an adult, call the local office. To report at night or on weekends, call 888-832-3858.

Service Area(s)

Buena Vista City

,

Lexington City

,

Rockbridge County