

# **Adult Protective Services (APS), Western Augusta and Staunton**

## Age Requirements

18 and over

## Other Eligibility Criteria

Residents in Augusta County, Staunton or Waynesboro

## Intake Process

Please contact the office for information.

## Self Refer

Yes

Shenandoah Valley Social Services, Western Augusta and Staunton

<https://www.co.augusta.va.us/government/social-services>

## Main

(540) 245-5800

c/o Shenandoah Valley Social Services, Staunton - Augusta

68 Dick Hull Lane

24482 VA

United States

Monday: 8:00 am-4:00 pm

Tuesday: 8:00 am-4:00 pm

Wednesday: 8:00 am-4:00 pm

Thursday: 8:00 am-4:00 pm

Friday: 8:00 am-4:00 pm

Saturday: Closed

Sunday: Closed

## Fee Structure

No Fee

Shenandoah Valley Social Services, serving Augusta County and Staunton investigates reports of abuse, neglect, and exploitation of adults aged 60 and over and incapacitated adults ages 18 and over. The program's goal is to lessen or alleviate the risk of abuse and neglect, including self-neglect, among seniors or

adults who need protection. Individuals must be city residents or the incident must have occurred in the city in order to be eligible for this service.

For more information on the services available or to report suspected abuse, neglect or exploitation of an adult, please call our office. To report at night or on weekends, call 1-888-832-3858.

Service Area(s)

Augusta County

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Staunton City