[Senior and Disabilities Help Line](#)

Age Requirements

18 and over

,

56-60

,

60+

Family

No

Intake Process

Visit the website for information. Call the office.

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

City of Richmond Office of Aging and Disability Services

https://www.rva.gov/human-services/office-aging

https://www.rva.gov/human-services/office-aging

Main

(804) 646-1082

7945 Forest Hill Avenue, Building 26

23225 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken
English

The City of Richmond Office of Aging and Disability Services offers a helpline designed to assist older adults and persons with disabilities who are looking for services within city departments, as well as resources outside of the City. An in-home visit will provide an assessment after a Help call is received for individuals who cannot visit the office.

The Senior and Disabilities Help Line can be accessed by dialing 804-646-1082.

Service Area(s)
Richmond City