

# **TOPS (Seniors On The Go, Taxicab Subsidy, Dial A Ride)**

To accommodate riders, we offer:

Staff training on assisting people with mobility problems

,

Voice announcements

Age Requirements

56-60

,

60+

Available 24/7

No

Other Eligibility Criteria

50 years of age or older

Intake Contact Email

[ncshstinquiries@fairfaxcounty.gov](mailto:ncshstinquiries@fairfaxcounty.gov)

Intake Process

Call the office, email or visit the website. Complete application.

Provider Refer

Yes

Residency Requirements

Fairfax City, Falls Church or Fairfax County

Self Refer

Yes

Fairfax County Neighborhood and Community Services

<http://www.fairfaxcounty.gov/ncs/>

<https://www.fairfaxcounty.gov/neighborhood-community-services/transportation/to...>

@FairfaxNCS

Main

(703) 222-9764

TTY/TTD

711

4050 Legato Road 4th Floor  
22033 VA  
United States

#### Additional Availability Comments

Business hours are Monday through Friday 8 am until 5 pm

Fee Structure

Call for Information

Payment Method(s)

Private Pay

Languages Spoken

English

Seniors On-The-Go!, TaxiAccess, and Dial-A-Ride programs are now under one program called TOPS (Transportation Options Programs and Services). The paper vouchers that were previously issued have been replaced by a transportation debit card. You will still be able to use your subsidized funds for taxi services, but you will now be able to access other transportation options.

There is new program eligibility. An individual must be a resident of Fairfax City, Fairfax County, or Falls Church. In addition one of the following criteria must be met: 50 years of age or older, with an annual income of \$50,000 or less per household; or registered user of MetroAccess; or recipient of Social Security Disability Insurance (SSDI), or annual income that meets the 225% federal poverty levels by household size.

A participant of TOPS is eligible for two subsidies per year (one subsidy every six months). Each subsidy will provide \$100 in benefits at a cost to the participant of \$20.

An [Online Application](#) is available or you can request an application be mailed to you.

Transportation options have been expanded to the following: Taxicabs; Rideshare services (Uber and Lyft); Public Transportation: bus and rail via SmarTrip card; and Capital BikeShare rentals.

Participating taxicab companies include:

Fairfax Red Top, (703) 333-3333 TTY (703) 522-3331

Fairfax White Top, (703) 644-4500 TTY (703) 683-4374

Falls Church Yellow Cab, (703) 534-1111 TTY (7-1-1)

Springfield Yellow Cab, 703,451-2255 TTY (7-1-1)

Service Area(s)

Fairfax City

,

Fairfax County

,

Falls Church City

Email

[NCS@fairfaxcounty.gov](mailto:NCS@fairfaxcounty.gov)