Botetourt County Van Service, Medical

We can accommodate riders with: Guide Animals

Hearing Impairment

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Manual wheelchairs

Personal Care Attendants

Powered wheelchairs

Vision Impairment To accommodate riders, we offer: Lift equipped vehicle(s) Age Requirements 56-60

60 +Available 24/7 No **Documents Required** Call for details Other Eligibility Criteria 55 years and older, living independently (not in nursing home or assisted living), may have a disability Intake Contact Staff Intake Contact Email recreation@botetourt.org Intake Process Call for an application. Intake Contact Telephone (540) 928-2130 Provider Refer

Yes **Report Problems** Call the Agency **Residency Requirements** Serves residents of Botetourt County. Self Refer Yes **Botetourt County Parks and Recreation** https://botetourtva.gov/living-in-botetourt/recreation-facilities/ https://www.botetourtva.gov/recreation/documents/van policy 1014.pdf https://www.botetourtva.gov/recreation/documents/van policy 1014.pdf Main (540) 928-2130 16 East Main Street, Box 4 24090 VA United States Monday: 8:30 am-5:00 pm Tuesday: 8:30 am-5:00 pm Wednesday: 8:30 am-5:00 pm Thursday: 8:30 am-5:00 pm Friday: 8:30 am-5:00 pm Saturday: Closed Sunday: Closed Fee Structure Fee Range Payment Method(s) **Private Pay** Languages Spoken

English

The primary mission of the Botetourt County Van Service is to provide transportation for Botetourt County individuals to and from essential appointments. Medieval appointments outside of the Roanoke Valley area must be pre-approved. Medical appointments that are scheduled prior to 9:00 am or after 2:30 pm must be pre approved by the driver. Please request transportation to medical appointments a minimum of three weeks in advance. Qualifying van riders are Botetourt County residents that meet one or more of the following criteria: van riders must live in their own homes and not reside in a nursing or assisted living facility; persons 55 years of age and older; individuals that have a diagnosed qualified mental or physical disability; an able-bodied caregiver must accompany a person with a disability; legally blind individuals with a service animal and able-bodied caregiver.

Qualifying transportation needs include: doctor appointments including but not limited to: medical, dental, vision, and physical therapy; pharmacies for prescription pick up; grocery stores; banks or credit unions for personal banking transactions; personal care appointments; post office; visitation appointments.

Service Area(s) Botetourt County Email recreation@botetourtva.gov