Cardinal Care Medicaid Waiver Program Long Term Care

Age Requirements No Age Requirement Family No Intake Contact Email director@familylinksva.com Intake Process Call the office, visit the website for information or send an email **Provider Refer** Yes **Report Problems** Call the Agency Self Refer Yes Family Links, LLC http://www.familylinksva.com http://familylinksva.com/home-health-care-our-services Main (540) 904-1084 **Toll-Free** (888) 815-4286 13990 Southside Drive, Suite 103 24153 VA United States Monday: 9:00 am-4:00 pm Tuesday: 9:00 am-4:00 pm Wednesday: 9:00 am-4:00 pm Thursday: 9:00 am-4:00 pm Friday: 9:00 am-4:00 pm Saturday: Closed Sunday: Closed

Additional Availability Comments Monday, Wednesday and Friday by appointment. Fee Structure Call for Information Languages Spoken English

Family Links LLC is a Cardinal Care Medicaid-approved provider serving families all over the state of Virginia. Services available include, but are not limited to:

- Services Facilitation through the CCC Plus Waivers and EPSDT Programs
- Personal Emergency Response Systems
- Commonwealth Coordinated Care Program
- Commonwealth Coordinated Care Plus / Waiver Services

The Consumer-Directed Service Facilitation under the MR, EDCD and DD waivers through the Division of Long Term Care Department of Medical Assistance Services enables you to maintain your Cardinal Care Medicaid personal care services and hire your own staff to conduct your personal care needs and to help assist you in the guidance of learning more about the program and then maintaining you in the program once you have been approved.

In addition, we offer <u>Personal Emergency Response Systems</u> for times when your loved ones are left alone. Services are 24/7.

Service Area(s) Bedford County , Covington City , Giles County , Lexington City , Lynchburg City , Martinsville City Pulaski County

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Roanoke City

Roanoke County

Salem City

, Staunton City Email <u>director@familylinksva.com</u>