[Cardinal Care Medicaid Waiver Services, Roanoke City](#)

Age Requirements

13-21

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22-55

,

56-60

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60+

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves adults age 60 and older and adults with disabilities age 18 and older.

Family

No

Intake Contact Email

humanservices@roanokeva.gov

Intake Process

Visit the website for information. Call for an assessment. An application is required.

Intake Contact Telephone

(540) 853-2591

Provider Refer

Yes

Report Problems

Call the Agency

Residency Requirements

Serves residents of Roanoke City.

Self Refer

Yes

Roanoke City Department of Social Services

https://www.roanokeva.gov/372/Social-Services

https://www.roanokeva.gov/383/Benefits-Programs

Main
(540) 853-2591

1510 Williamson Road Northeast
Third Floor
24012 VA
United States

Monday: 8:30 am-4:00 pm
Tuesday: 8:30 am-4:00 pm
Wednesday: 8:30 am-4:00 pm
Thursday: 8:30 am-4:00 pm
Friday: 8:30 am-4:00 pm
Saturday: Closed
Sunday: Closed
Additional Availability Comments
Applications for Crisis Intake Services are taken Monday through Thursday, 8:30 AM
- 2:00 PM. Intake may be closed earlier due to the volume of applicants. Applicants
must apply in person (no telephone interviews) and will be seen on a first-come,
first-serve basis.
Fee Structure
No Fee
Languages Spoken
English

The Virginia Department of Social Services Adult Services Program assists older
adults or adults with disabilities who need services or support to enhance self-
sufficiency and improve their quality of life. Services offered may include:

- Home-based services (companion, chore, and homemaker services)
- Adult foster care
- Adult daycare
- Case management
- Nutrition
- Assessments for adults entering or residing in assisted living facilities
- Screenings for adults entering nursing facilities or who need Cardinal Care
  Medicaid-funded home and community-based waivers.

Service Area(s)

Roanoke City
Email
humanservices@roanokeva.gov