Local Bus Service

Age Requirements No Age Requirement Available 24/7 No **Documents Required** Call for details Other Eligibility Criteria Serves the general public. Intake Contact Email questions@GLTConline.com Intake Process Call or walk-in the Customer Service Center for information. Visit the website for routes and fees. Complete application if necessary. Wait for bus pick up at designated bus stops. Intake Contact Telephone (434) 455-5090 **Provider Refer** Yes **Report Problems** Call the Agency Self Refer Yes Greater Lynchburg Transit Company https://www.gltconline.com/ http://www.gltconline.com/general-info/ https://www.facebook.com/lynchburgtransit/ @GLTCONLINE Main (434) 455-5080 800 Kemper Street 24501 VA **United States**

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm Wednesday: 8:30 am-5:00 pm Thursday: 8:30 am-5:00 pm Friday: 8:30 am-5:00 pm Saturday: Closed Sunday: Closed Additional Availability Comments Hours are Customer Service Center hours. Bus service is available Monday through Friday, from 6:00 AM-9:00 PM, and on Saturday, from 7:00 AM-7:30 PM. Visit the website for specific schedule information. Fee Structure Fee Range Payment Method(s) Private Pay Languages Spoken English

The Greater Lynchburg Transit Company (GLTC) operates local public bus routes within the City of Lynchburg and a portion of Madison Heights, Visit the website for <u>Fares and Passes</u> and <u>Route Information</u>. Bus operators cannot make change. Exact change required. Only accepts credit or debit card purchases of more than \$10.00. Debit cards do not expire.

The Customer Service Center is located at 800 Kemper Street adjacent to Kemper Street Amtrak Station. The facility provides easy access to all patrons from rail to pedestrians and even bicyclists from the Kemper Station Trail. Besides bus transfers, the station services include selling GLTC tickets or passes, applying for discount fares, helping with special services or making a comment or complaint,

GLTC also provides accessible Paratransit Services (PTS) for persons with disabilities that prevent them from using traditional fixed-route bus services. For Americans with Disabilities Act paratransit information call (434) 455-5099. The <u>applicant</u> <u>paratransit application</u> is available on the website, as is the <u>Health Care Professional</u> <u>Verification form</u>

An application for a half-fare ID card can be found at the Transfer Station at 800 Kemper Street. To qualify, an individual can be age 65 or older, have a Medicare card, or a disability that prevents using bus service. Service Area(s) Lynchburg City Email feedback@GLTConline.com