

## Route Deviation, FXBGO!

We can accommodate riders with:

Hearing Impairment

To accommodate riders, we offer:

Staff training on assisting people with mobility problems

,

Voice announcements

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

Open to public.

Family

No

Intake Process

For a deviated ride, call the office 24 hours in advance with this information: name, phone number, location of pick-up, final destination, day of pick-up, time of pick-up, and the estimated time of return. FXBGO! staff will determine the final routing, scheduling, and place of pick-up.

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

FXBGO! (Fredericksburg Regional Transit)

<https://www.fredericksburgva.gov/1992/Fredericksburg-Regional-Transit>

<https://www.fredericksburgva.gov/1731/Route-Deviation-Request>

<https://www.facebook.com/FredericksburgTransit/>

[https://twitter.com/fredtransit\\_va](https://twitter.com/fredtransit_va)

Main

(540) 372-1222

Toll-Free

(866) 267-1472

1400 Jefferson Davis Highway  
22401 VA  
United States

Monday: 7:00 am-8:30 pm

Tuesday: 7:00 am-8:30 pm

Wednesday: 7:00 am-8:30 pm

Thursday: 7:00 am-8:30 pm

Friday: 7:00 am-8:30 pm

Saturday: Closed

Sunday: Closed

#### Additional Availability Comments

FXBGO! operates year-round Monday through Friday and offers special, limited late-night service Thursday and Friday and all day Saturday and Sunday during the University of Mary Washington school year.

#### Fee Structure

No Fee

#### Languages Spoken

English

FXBGO! offers an option to the fixed route bus service for residents without access to the regular bus stop locations. See [Route Deviation Request](#).

For first-time users of FXBGO!'s route deviation service, you should allow about a week for your request to be processed. This will allow time for your request to be evaluated and to make certain that it falls within our guidelines, and that our buses can safely provide the service. Call FXBGO! at 540.372.1222 and touch "0" at the prompt to schedule this special service. FXBGO! offers the following 3 services.

- Standard fixed route weekday service.
- Route deviation service.
- Eagle Express Service; including Friday late night, Saturday, and Sunday service, centered on the University of Mary Washington during the academic year (late August through mid-May)

All FXBGO! buses are wheelchair-lift equipped.

#### Service Area(s)

Fredericksburg City

,

Spotsylvania County

,

Stafford County

Email

[jtjackson@fredericksburgva.gov](mailto:jtjackson@fredericksburgva.gov)