

# Ride Connection: Information, Education and Transportation Support

Age Requirements

60+

Available 24/7

No

Other Eligibility Criteria

Anyone is able to receive education and transportation counseling. ELIGIBILITY for Medical Transportation Older Adults (age 60+) living and traveling in the service area. For individuals needing a ride to medical appointments through Ride Connections, please note: You must enroll in the program. Individuals who receive transportation benefits through Medicaid or insurance OR have access to other options are not eligible for rides to medical appointments. Once enrolled, they require seven (7) days' notice to schedule rides, which are subject to availability. Riders are asked to pay for a portion of the cost, based on a sliding scale, determined by the Virginia poverty scale.

Intake Process

Call (804) 672-4495 for more information and enroll in the program or for transportation resources in your area.

Intake Contact Telephone

(804) 672-4495

Provider Refer

Yes

Self Refer

Yes

The SPAN Center

<https://spancenter.org/>

<https://seniorconnections-va.org/services/support-to-stay-home/ride-connections/>

<https://www.facebook.com/Senior-Connections-VA-120376074640592/>

@sccaaa

Executive Director's Blog <http://www.seniorconnections-va.org/News/ExecutiveDirectorsBlog/tabid/118/Defau...>

Main

(804) 672-4495

TTY/TTD

(804) 343-3008

1300 Semmes Avenue

23224 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

Call for Information

Languages Spoken

English

,

Language Line available

Ride Connection is a mobility management program, funded in part by the Virginia Department of Rail and Public Transportation, to help older adults and persons with disabilities have the knowledge of and access to transportation to help them age safely at home and live a healthy, connected life.

The ride counselors offer transportation education, travel training, and referrals to local transportation providers. For those who meet eligibility requirements, Ride Connection may also be able to provide two (2) round-trip rides to medical appointments for persons living in the service area.

Service Area(s)

Charles City County

,

Chesterfield County

,

Goochland County

,

Hanover County

,

Henrico County

,  
New Kent County

,  
Powhatan County

,  
Richmond City

Email

[seniorconnections@youraaa.org](mailto:seniorconnections@youraaa.org)