

## Door-to-Door Community Transportation, RATS

Age Requirements

No Age Requirement

Available 24/7

No

Intake Contact Email

accounting.rats@rockbridge.net

Intake Process

Call the main number to schedule a ride. Visit the website for information

Intake Contact Telephone

(540) 463-3346

Provider Refer

No

Report Problems

Call the Agency

Self Refer

Yes

Rockbridge Area Transportation System (RATS)

<https://www.rockbridgetransportation.org/>

<https://www.rockbridgetransportation.org/welcome-aboard>

<https://www.facebook.com/RockbridgeAreaTransport>

Main

(540) 463-3346

712 North Main Street

24450 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Drivers are often available very early in the day and until late in the evening. Please call at least 48 hours in advance so they can accommodate your request.

Fee Structure

Fee Range

Payment Method(s)

Private Pay

Languages Spoken

English

Rockbridge Area Transportation System (RATS) provides on-demand, door-to-door service that is safe, reliable, and affordable. Anyone living in the Rockbridge area can ride for any reason. Call at least 48 hours in advance of your need. A sliding fare scale based on income is used. They specialize in transport for the elderly, isolated, low-income, and people with disabilities for healthcare, employment, critical errands, shopping, community involvement, and social activities.

Rides are also available to regional medical centers in Roanoke, Charlottesville, Fishersville, and elsewhere.

Medicaid riders call the Modivacare reservation line at 1-866-386-8331 or the number on the back of their Medicaid card, and make Medicaid healthcare trip reservations at least 7 days in advance. All licenses, operating authorities, and insurance are in place and all drivers are certified to transport Medicaid clients.

Service Area(s)

Alleghany County

,

Bath County

,

Buena Vista City

,

Lexington City

,

Rockbridge County

Email

[admin.rats@rockbridge.net](mailto:admin.rats@rockbridge.net)