

## **Administrative Office, Intake Office**

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

Resident of Carroll County; income restrictions for some programs and services.

Family

No

Intake Contact Email

Michael.Jennings@dss.virginia.gov

Intake Process

Contact the office for more information.

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Carroll County Department of Social Services

[https://carrollcountyva.gov/residents\\_and\\_community\\_services/department\\_of\\_dss ...](https://carrollcountyva.gov/residents_and_community_services/department_of_dss_...)

Main

(276) 730-3130

Toll-Free

(888) 832-3858

605-8 Pine Street

24343 VA

United States

Monday: 8:00 am-4:00 pm

Tuesday: 8:00 am-4:00 pm

Wednesday: 8:00 am-4:00 pm

Thursday: 8:00 am-4:00 pm

Friday: 8:00 am-4:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

The administrative office of the Carroll County Department of Social Services offers programs and services that promote self-reliance and protection through the provision of community-based services and help families meet basic needs. Carroll County Department of Social Services offers Intake and Support Services. Initial assessments and services for family preservation and child welfare. Includes home studies, mediation, counseling, and other outreach services. Please call for further details.

Some programs available are adult services, adult protective services, pre-screening for nursing facilities, child care assistance, child protective services, daycare provider information, energy assistance program, food stamps, foster care services, general relief, auxiliary grants, state and local hospitalization, Cardinal Care Medicaid eligibility, Cardinal Care Medicaid long term care, and TANF.

To learn more about Social Services programs, determine eligibility, and access your benefits information visit the website [Department of Social Services' CommonHelp](#)

Service Area(s)

Carroll County

Email

[teresa.isom@dss.virginia.gov](mailto:teresa.isom@dss.virginia.gov)