

## **Insurance Counseling, Virginia Insurance Counseling Assistance Program (VICAP)**

Age Requirements

60+

Available 24/7

No

Other Eligibility Criteria

Must be a resident of Virginia and 60 years or older, or disabled

Intake Process

Telephone referral; walk-ins accepted

Bay Aging

<http://www.bayaging.org>

Main

(804) 758-2386

5306 Old Virginia Street,

PO Box 610

23175 VA

United States

Languages Spoken

English

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Spanish

Virginia Insurance Counseling and Assistance Program (VICAP) is a free counseling program for individuals age 60 and older and their families. VICAP helps them to understand Medicare, Medicaid and medical bills. Assistance in deciding about Medicare Supplement Insurance or Medigap and/or Long Term Care insurance is also provided. Counseling can be provided by telephone or in person.

Counselors are trained and state certified. VICAP will maintain records for clients on an on-going basis.

The service area includes Accomack, Essex, Gloucester, James City, King & Queen, King William, Lancaster, Mathews, Middlesex, Northampton, Northumberland, Richmond, Westmoreland and York Counties, Hampton, Newport News, Poquoson and Williamsburg.

{Languages: brochures are offered in Spanish}

Service Area(s)

Accomack County

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Essex County

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Gloucester County

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Hampton City

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James City County

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King William County

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King and Queen County

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Lancaster County

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Mathews County

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Middlesex County

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Newport News City

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Northampton County

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Northumberland County

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Poquoson City

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Richmond County

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Westmoreland County

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Williamsburg City

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York County