

## **Social Security Services**

Available 24/7

No

Other Eligibility Criteria

Open to all.

Family

No

Intake Process

Come in or by appointment

Self Refer

Yes

Social Security Administration, Norfolk

<http://www.socialsecurity.gov/>

Main

(757) 459-4950

Toll-Free

(800) 772-1213

TTY/TTD

(800) 325-0778

5850 Lake Herbert Drive, First Floor

23502 VA

United States

Monday: 9:00 am-4:00 pm

Tuesday: 9:00 am-4:00 pm

Wednesday: 9:00 am-4:00 pm

Thursday: 9:00 am-4:00 pm

Friday: 9:00 am-4:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

The Norfolk Office of the Social Security Administration provides information and services in regard to: retirement benefits, survivors benefits, Medicare benefits and Supplemental Security Income. Supplemental Security Income is a program for people with low income and resources (assets) who are 65 and older, and/or blind or disabled.

Most Social Security business does not require a visit to a local field office. Many services, including applying for retirement, disability and Medicare benefits, creating a my Social Security account, replacing a Medicare card, or reporting a change of address or telephone number are conveniently available anytime at [www.socialsecurity.gov](http://www.socialsecurity.gov). Social Security also offers assistance via a toll-free number, 800-772-1213 (Voice) and 800-325-0778 (TTY). Representatives are available from 7:00 AM until 7:00 PM, Monday through Friday.

To find [your local office](#) by zip code use the online Social Security Office Locator.

Service Area(s)  
Chesapeake City  
,  
Norfolk City