

Nursing Home Care Advocacy

Age Requirements

0-5

Available 24/7

No

Family

No

Intake Contact Email

info@theconsumervoice.org

Intake Process

Call for information

National Consumer Voice for Quality Long Term Care

Main

(202) 332-2275

Toll-Free

(866) 230-9789

1001 Connecticut Avenue NW

Suite 425

20036 DC

United States

Fee Structure

No Fee

Languages Spoken

English

The National Consumer Voice for Quality Long Term Care (The Consumer Voice) is an advocate for standard care in nursing homes. Formerly known as the National Citizens' Coalition for Nursing Home Reform (NCCNHR), the agency provides information and leadership on federal and state regulatory and legislative policy development and models and strategies to improve care and life for residents of nursing homes and other long term care facilities.

Ongoing work of The Consumer Voice addresses issues such as (1) inadequate staffing in nursing homes, (2) poor working conditions, (3) minimizing use of physical and chemical restraints, (4) maintenance of residents rights and empowerment of residents, (5) accountability to taxpayers for nursing home expenditures; and (6) high cost of poor care.

Service Area(s)

Nationwide