

Adult Protective Services (APS)

Age Requirements

18 and over

Available 24/7

No

Other Eligibility Criteria

Resident of Clarke County

Family

No

Intake Contact Email

angie.jones@dss.virginia.gov

Intake Process

Phone. Emergency services.

Report Problems

Call the Agency

Self Refer

Yes

Clarke County Department of Social Services

<https://www.clarkecounty.gov/government/social-services>

Main

(540) 955-3700

Toll-Free

(888) 832-3858

Phone Emergency

(540) 955-1234

311 E. Main Street

22611 VA

United States

Monday: 8:30 am-4:30 pm

Tuesday: 8:30 am-4:30 pm

Wednesday: 8:30 am-4:30 pm

Thursday: 8:30 am-4:30 pm

Friday: 8:30 am-4:31 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

The Clarke County Department of Social Services investigates reports of abuse, neglect, and exploitation of adults aged 60 and over and incapacitated adults ages 18 and over. The program's goal is to lessen or alleviate the risk of abuse and neglect, including self-neglect, among seniors or adults who need protection. Individuals must be city residents or the incident must have occurred in the city in order to be eligible for this service.

For more information on the services available or to report suspected abuse, neglect or exploitation of an adult, please call our office. To report at night or on weekends, call 1-888-832-3858. In emergencies after hours, call police at 911.

Service Area(s)

Clarke County