

## Adult Protective Services

### Age Requirements

18 and over

Available 24/7

No

### Other Eligibility Criteria

Must be a resident of Henrico County and 60 years and older or incapacitated adults, 18 years and older.

### Family

No

### Intake Process

Call the office

### Report Problems

Call the Agency

### Self Refer

Yes

Henrico County Department of Social Services

<https://henrico.us/dss/>

<https://www.facebook.com/henricova>

### Main

(804) 501-7346

Toll-Free

(888) 832-3858

8600 Dixon Powers Dr

23228 VA

United States

### Fee Structure

No Fee

### Languages Spoken

English

The Henrico County Department of Social Services investigates reports of abuse, neglect, and exploitation of adults aged 60 and over and incapacitated adults ages

18 and over. The program's goal is to lessen or alleviate the risk of abuse and neglect, including self-neglect, among seniors or adults who need protection. Individuals must be city residents or the incident must have occurred in the city in order to be eligible for this service.

For more information on the services available or to report suspected abuse, neglect or exploitation of an adult, please call our office. To report at night or on weekends, call the 24-hour toll free Hotline at 1-888-832-3858.

Service Area(s)

Henrico County

Email

[dssweb@henrico.us](mailto:dssweb@henrico.us)