

## **Adult Protective Services (APS)**

Age Requirements

18 and over

Available 24/7

No

Other Eligibility Criteria

Resident of Carroll County

Family

No

Intake Contact Email

Michael.Jennings@dss.virginia.gov

Intake Process

Contact the office for more information.

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Carroll County Department of Social Services

[https://carrollcountyva.gov/residents\\_and\\_community\\_services/department\\_of\\_dss ...](https://carrollcountyva.gov/residents_and_community_services/department_of_dss...)

Main

(276) 730-3130

Toll-Free

(888) 832-3858

605-8 Pine Street

24343 VA

United States

Fee Structure

No Fee

Languages Spoken

English

The Carroll County Department of Social Services investigates reports of abuse, neglect, and exploitation of adults aged 60 and over and incapacitated adults ages 18 and over. The program's goal is to lessen or alleviate the risk of abuse and neglect, including self-neglect, among seniors or adults who need protection. Individuals must be city residents or the incident must have occurred in the city in order to be eligible for this service.

For more information on the services available or to report suspected abuse, neglect or exploitation of an adult, please call our office.

24 hour, toll-free Hotline is 1-888-83-ADULT or 1-888-832-3858.

Service Area(s)

Carroll County

Email

[teresa.isom@dss.virginia.gov](mailto:teresa.isom@dss.virginia.gov)