

Adult Protective Services (APS)

Age Requirements

18 and over

Available 24/7

No

Other Eligibility Criteria

Adult. Suspected abuse, neglect, exploitation age 60 or older; physically or mentally incapacitated age 18 to 60 years old. Resident of King William County

Family

No

Intake Process

Telephone referral; walk-ins accepted. A toll-free state hotline (24 hours a day, seven days a week) is also available to report concerns in Virginia: 1-888-83ADULT, OR 1-888-832-3858.

Self Refer

Yes

King William County Department of Social Services

<https://kingwilliamcounty.us/245/Social-Services>

<https://kingwilliamcounty.us/departments-and-services/social-services/programs/>

Main

(804) 769-4913

172 Courthouse Lane

PO Box 187,

23086 VA

United States

Monday: 8:30 am-4:30 pm

Tuesday: 8:30 am-4:30 pm

Wednesday: 8:30 am-4:30 pm

Thursday: 8:30 am-4:30 pm

Friday: 8:30 am-4:30 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

King William County Department of Social Services receives and investigates cases of alleged abuse, neglect or exploitation of elderly and incapacitated adults.

Staff also provides services to reduce risk and assist adults to remain independent. Screenings for community based care, assisted living and nursing home placement are conducted. To assure appropriate and sufficient care to incapacitated adults, Social Services reviews guardianship reports.

Service Area(s)

King William County