Medical Billing Advocacy, Training and Education

Age Requirements 0-5 , 6-12 13-21 22-55 56-60 , 60 +Family No Intake Contact Email mbaofam@aol.com Self Refer Yes Medical Billing Advocates of America, Inc http://www.billadvocates.com Main (540) 904-5872 P O Box 1705 24153 VA United States Payment Method(s) Private Pay Languages Spoken English

The team at The Medical Billing Advocates of America (MBAA) Education Center has a mission to educate payers regarding the pervasive existence of medical billing errors, promote fair billing practices and expose healthcare fraud and abuse. MBAA has been helping individuals and businesses manage their medical bills and health insurance issues for over 15 years. Staff has trained medical billing professionals with experience working in hospital billing departments and health plans.

Consumers can educate themselves about medical billing to know what they are paying for and what portion is truly your responsibility. The Medical Bill Survival Guide and The Medical Bill Workbook can be found at <u>Become an Educated</u> <u>Consumer.</u>

MBAA offers TPA/Provider Audits for a business to include: determination of compliance with contract terms and plan provisions; evaluation of accuracy of provider billings; assessment for potentially fraudulent claims; and assistance in recovery of over-payments from providers and TPAs.

Provider Services: MBAA team can help an organization collect from insurance company when they do not pay your patient's claim. MBAA can save you time by providing follow-up with insurance companies. Staff will review the billings, look at the patient's insurance policy, etc. Your staff does not have to deal with this part of the job.

MBAA can assist patients by organizing, reviewing, and correcting their medical bills. In order to make sure a bill is correct, the team will audit medical records, analyze codes, and review insurance policies. We also write appeals, apply for charity, and negotiate for patients who are uninsured or under-insured

Through emails and phone calls billing concerns are discussed and a course of action

determined. All necessary documents are collected; authorized forms completed; contract signed. Each item on each bill is scrutinized, action taken; progress report is provided.

Communication can be at the office, telephone, fax, email, dropbox and/or Google Docs.

Service Area(s) Nationwide