

## **BT Access**

We can accommodate riders with:

Manual wheelchairs

,

Personal Care Attendants

,

Powered wheelchairs

,

Scooters

To accommodate riders, we offer:

Accessible Stops

,

Staff training on assisting people with mobility problems

Age Requirements

No Age Requirement

Available 24/7

No

Documents Required

Call for details

Other Eligibility Criteria

Serves people with temporary or permanent disabilities or limitations as described under the criteria of the Americans with Disabilities Act of 1990, (ADA), including changes made by the ADA Amendments Act of 2008, (P.L. 110-325), which became effective on January 1, 2009.

Family

No

Intake Contact Email

[btaccess@blacksburg.gov](mailto:btaccess@blacksburg.gov)

Intake Process

Call to have an application faxed or mailed to you, or download the application from the website.

Intake Contact Telephone

(540) 951-3142

Provider Refer

Yes

Report Problems

Call the Agency

Residency Requirements

Serves Town of Blacksburg residents

Self Refer

Yes

Blacksburg Transit

<http://www.btransit.org/>

<http://ridebt.org/bt-access/overview>

<https://www.facebook.com/RideBT>

[https://twitter.com/Ride\\_BT](https://twitter.com/Ride_BT)

Main

(540) 961-1803

2800 Commerce Street

24060 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Additional Availability Comments

Call or visit the website for information about summer and reduced service hours.

Fee Structure

No Fee

Payment Method(s)

Private Pay

Languages Spoken

English

BT Access is a paratransit door-to-door service complementing fixed route bus service in Blacksburg. The service is available for persons with a temporary or permanent disability who meet the criteria established under the Americans with Disabilities Act of 1990 and the Amended Act of 2008 to travel within the Blacksburg

town limits. There are fully accessible low floor buses, and BT ACCESS compliments this service.

The service known as door-to-door allows the BT ACCESS operator to accompany the eligible passenger from their door to the first exterior door of their destination. BT ACCESS offers Travel Training for passengers who are eligible for BT ACCESS services, but may also be able to use the accessible low floor buses. Riding the bus does not jeopardize the ability to use BT ACCESS services, but allows the passenger more flexibility and freedom to travel whenever they choose.

The application is available for download on the website at: [Part One](#) and [Part Two](#).

Passengers must be certified to use BT Access, applications can be downloaded, or can be mailed by request by calling 540-443-1533 or 540-961-1803. Please review the fare page for applicable fares; monthly passes are not accepted on BT Access

Service Area(s)

Montgomery County

Email

[btaccess@blacksburg.gov](mailto:btaccess@blacksburg.gov)