

## **Insurance Counseling, VICAP**

Age Requirements

60+

Available 24/7

No

Other Eligibility Criteria

Persons over 18 years old AND disabled or age 60 and over

Family

No

Intake Contact

Vicki Benson

Intake Contact Email

jalcazar@raaa16.org

Intake Process

Please contact the office.

Provider Refer

Yes

Self Refer

Yes

Healthy Generations Area Agency on Aging

<https://healthygenerations.org>

<https://www.facebook.com/RappahannockAreaAgencyonAging/>

Main

(540) 371-3375

Toll-Free

(800) 262-4012

460 Lendall Lane

22405 VA

United States

Fee Structure

No Fee

Languages Spoken

English

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Spanish

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French

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Multi-Lingual

Virginia Insurance Counseling and Assistance Program (VICAP) is a free counseling program for individuals age 60 and older and their families. VICAP helps them to understand Medicare, Medicaid and Long Term Care Insurance. Assistance in choosing a Medicare Supplement Insurance or Medigap policy is also provided. Counseling can be provided by telephone or in person.

The program will also assist eligible clients sorting through complicated medical bills. Email address for information is [info@raaa16.org](mailto:info@raaa16.org).

Languages spoken in office: English, access to more than 200 other languages.

Service Area(s)

Caroline County

,

Fredericksburg City

,

King George County

,

Spotsylvania County

,

Stafford County