

## **Mountain Empire Transit**

We can accommodate riders with:

Manual wheelchairs

,

Powered wheelchairs

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

No restrictions.

Family

Yes

Intake Contact Email

info@meoc.org

Intake Process

Passengers and prospective passengers must call at least 24 hours in advance of the requested trip pickup time. More advance notice is advised. Requests are accepted up to 30 days in advance.

Intake Contact Telephone

(888) 877-6748

Report Problems

Call the Agency

Self Refer

Yes

Mountain Empire Older Citizens, Inc. (MEOC)

<http://www.meoc.org>

<https://meoc.org/transportation/>

<https://www.facebook.com/mountainempireoldercitizens/>

<https://twitter.com/VAMEOC>

Main

(276) 523-7433

Toll-Free

(888) 877-6748

1501 Third Avenue East  
24219 VA  
United States

#### Additional Availability Comments

No Holiday service. Other options may be available by advance arrangement, regulations permitting. Transit Office hours are 6:30 am to 6:00 pm, Monday through Friday, excluding holidays. Buses operate Monday through Friday, 7 am - 5 pm, covering a nearly 1,390-square-mile service area.

#### Fee Structure

Call for Information

Payment Method(s)

Private Pay

Languages Spoken

English

MEOC Transit (aka "Mountain Empire Transit") provides transportation to people of all ages on a demand-response basis with a 24-hour notice required. Service is available to those with canes, walkers, and wheelchairs, and to health and human services agencies wishing to contract with Mountain Empire Transit. Exact change is required. Drivers cannot make change. Reservations are taken on a first-call basis. You will need to provide your name and location. First-time riders will need to provide additional details.

The public transit service is a "curb-to-curb" service. There are no "fixed" routes or dedicated "bus stops" where you can catch the bus. To arrange the trip, you must call MEOC Transit and provide certain information to the dispatcher. Without this information, your trip request cannot be processed.

#### Service Area(s)

Lee County

,

Norton City

,

Scott County

,

Wise County